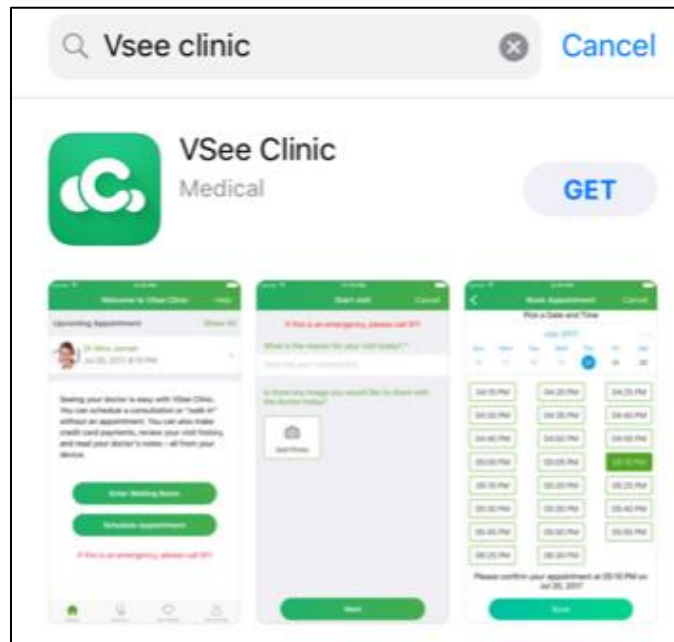
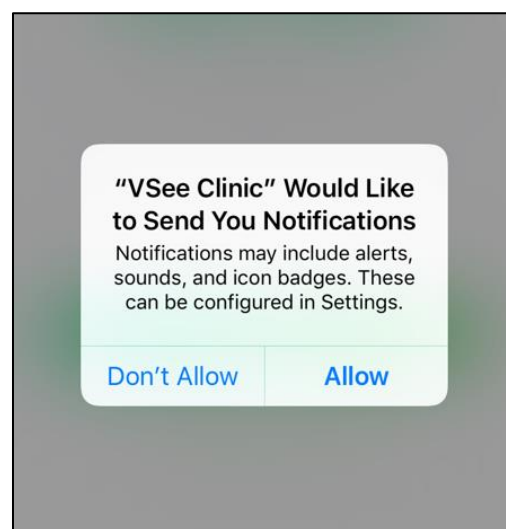


Video Visits: Guide for Mobile Devices

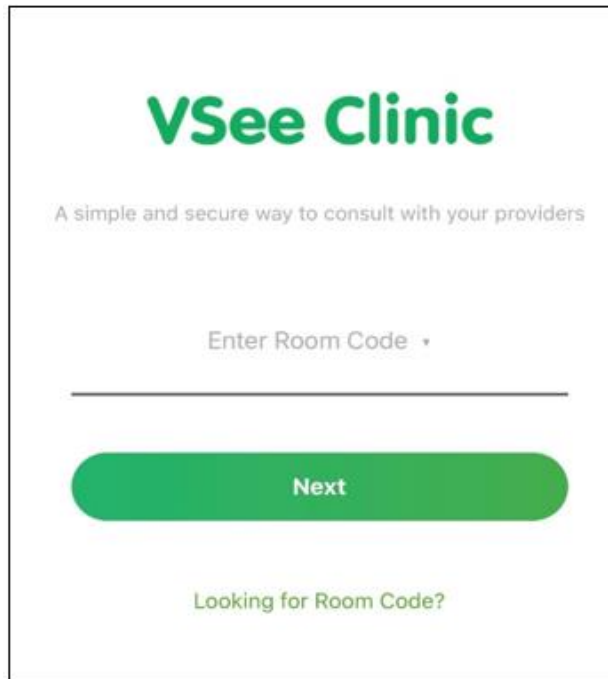
1. Download and install the “VSee Clinic” app (it is free). Be sure to download VSee **Clinic**, not the other VSee apps such as VSee Messenger or VSee Waiting Room.



2. The first time you download the app, you will be asked to enable notifications. Click “Allow.”

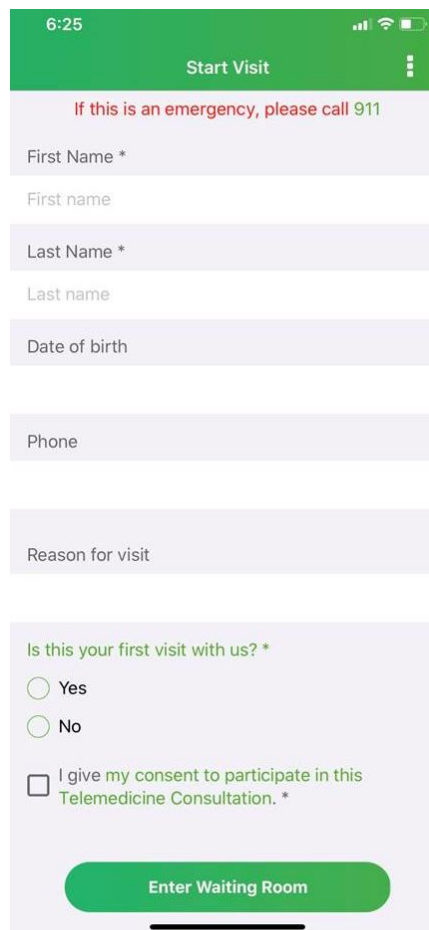


3. Enter the clinic using the room code that you were given.



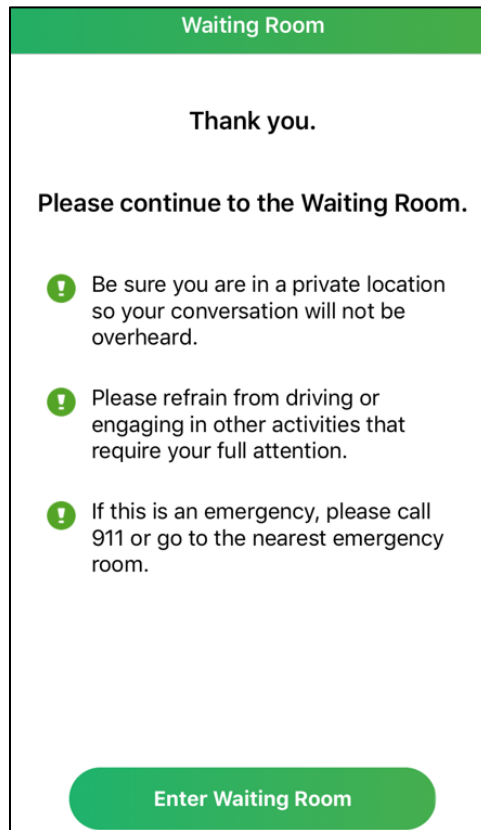
The image shows a mobile application screen for VSee Clinic. At the top, the logo "VSee Clinic" is displayed in green. Below it, the text "A simple and secure way to consult with your providers" is shown in a smaller font. The main input field is labeled "Enter Room Code" with a small arrow icon to its right. Below the input field is a large green button with the text "Next" in white. At the bottom of the screen, there is a link that says "Looking for Room Code?" in green text.

4. Enter your name, answer other intake questions, and click “Enter Waiting Room.”

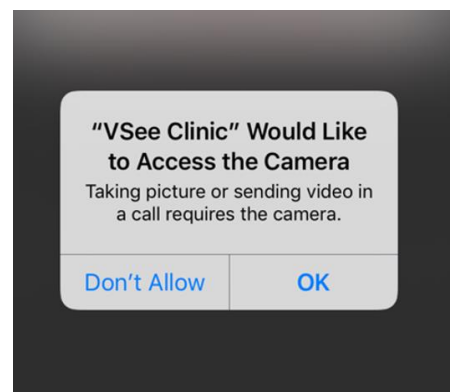
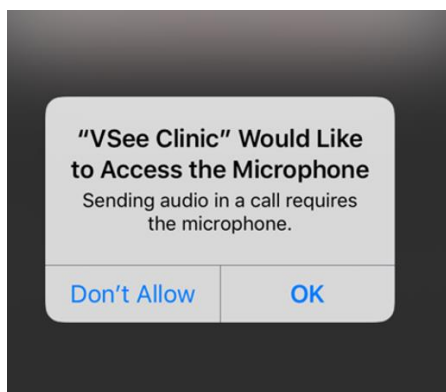


The image shows a mobile application screen for the "Start Visit" section. At the top, the time is 6:25 and there are icons for signal strength, Wi-Fi, and battery. The title "Start Visit" is centered in a green bar. Below the title, there is a red warning message: "If this is an emergency, please call 911". The form consists of several input fields: "First Name *" with a sub-label "First name", "Last Name *" with a sub-label "Last name", "Date of birth", "Phone", and "Reason for visit". Below these fields, there is a question: "Is this your first visit with us? *" with two radio button options: "Yes" and "No". At the bottom, there is a checkbox labeled "I give my consent to participate in this Telemedicine Consultation. *". A large green button at the very bottom is labeled "Enter Waiting Room".

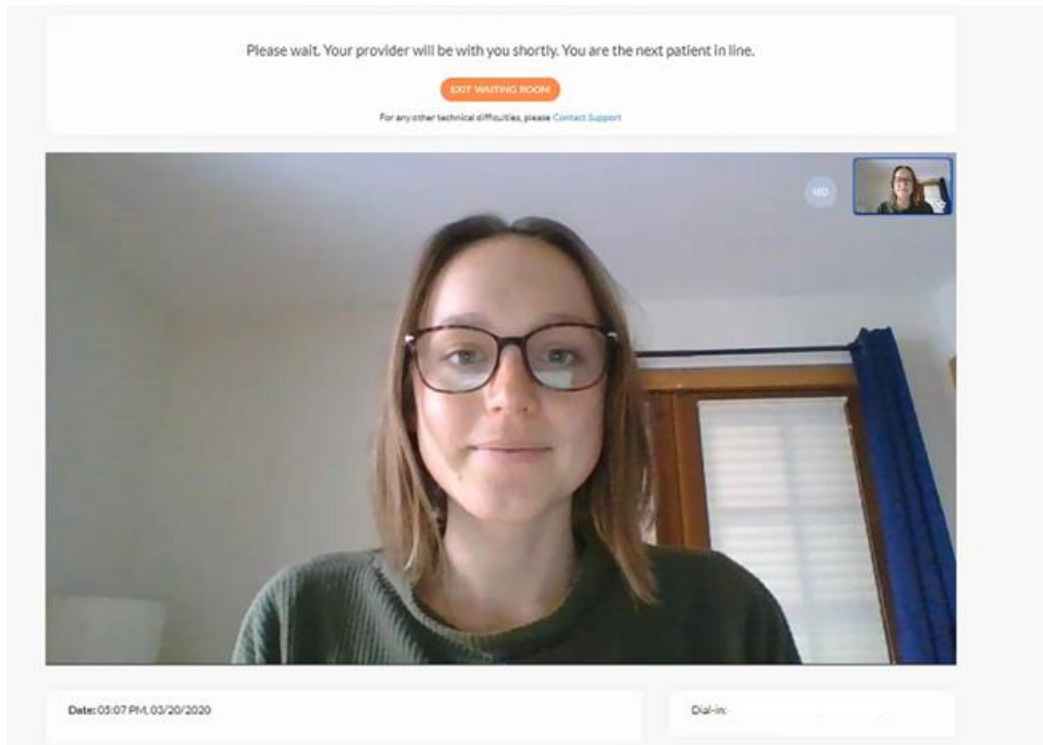
5. You will be taken to another screen with information for your visit. Click “Enter Waiting Room.”



6. IMPORTANT: The first time you download the app, you will be asked to allow access for your microphone and camera. Click “Ok” for both prompts. If you click “Don’t Allow”, the video visit will not work.



7. The video call will launch. Your provider will join the visit shortly.



8. When your visit is complete, please click Exit Waiting Room

