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INTERNAL MEDICINE, INC. P.S.

Dear Regence Patients,

Thank you for your support of Olympic Internal Medicine's transition to a membership model. We know this has not been an easy change, however we are genuinely overwhelmed by the understanding you have shown and your desire to continue with us as independent providers.

We want you to be aware that Regence has unfortunately terminated our contract effective February 1, 2024.

The loss of our contract will place Olympic Internal Medicine out-of-network for patients with Regence primary insurance or Regence MedAdvantage effective February 1, 2024. We do remain participating Medicare providers, so this change should not affect those with traditional Medicare and Regence as a supplement ("secondary" or "Medigap").

We profoundly appreciate those of you who have expressed your intent to change insurers or are willing to manage out-of-network costs for visits with us. Unfortunately, we know these are not viable options for many of you, which we sincerely regret, as we hate to lose any of you as patients of our practice. Many Regence plans offer partial or reduced coverage for out-of-network services, so please contact Regence directly to inquire about your plan's specific coverage.

We understand that navigating insurance plans can be frustrating and overwhelming. We are happy to once again host Seattle Insurance Group to answer your questions and provide you with detailed information on your insurance plan options. Representatives from Seattle Insurance Group will **be on-site on Mondays, Tuesdays and Thursdays from 9:30am-4:00pm during the Medicare Annual Enrollment Period (AEP) October 15th- December 7th.** Licensed insurance agents will also be available by appointment. There is no cost for this service.

If you prefer to schedule a private meeting, please call or email them to schedule a no cost and no obligation to enroll consultation and review of your options; 866-681-3869 (TTY: 711) or info@SIGHealthPlans.com. For accommodations of persons with special needs at meetings, call 866-681-3869 (TTY: 711).

We believe our physicians and their support staff provide excellent care and value that is difficult to find elsewhere, even accounting for the membership fee. We hope you will consider this when deciding whether to attempt to remain with us or seek care elsewhere.

If you already joined our membership and wish to opt-out for 2024, please send a written notification to our practice at Olympic Internal Medicine, Attn: Membership Department, 2620 Wheaton Way, Bremerton, WA 98310.

Our sincere apologies for the hardship brought on by the membership model announcement, and now this additional complication for our many Regence patients. Our goal remains to provide the type of care we believe is best for our patients.

Sincerely,

Olympic Internal Medicine, Inc., P.S.

Updated 10/19/23